



Borough of Telford and Wrekin

Health Scrutiny Committee

Thursday 12 December 2024

2.00 pm

Council Chamber, Third Floor, Southwater One, Telford, TF3 4JG

Democratic Services: Paige Starkey 01952 380110

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Committee Members: Councillors D R W White (Chair), F Doran (Vice-Chair), M Boylan, P Davis, N A Dugmore, S Handley, R Sahota, P Thomas and J Urey
Co-optees H Knight, S Fogell and D Saunders

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	To confirm the minutes of the previous meeting held on 10 October 2024.	
4.0	Update from the JHOSC	
	To receive an update on the work of the Joint Health & Overview Scrutiny Committee.	
5.0	Update from the Health & Wellbeing Board	
	To receive an update on the work of the Health & Wellbeing Board.	

6.0	Hospital Discharge	Verbal Report
	To provide an update on hospital discharge rates and intermediate care provision.	
7.0	Work Programme	9 - 14
	To review the updated Work Programme for the Health Scrutiny Committee.	
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HEALTH SCRUTINY COMMITTEE

Minutes of a meeting of the Health Scrutiny Committee held on Thursday 10 October 2024 at 2.00 pm in Council Chamber, Third Floor, Southwater One, Telford, TF3 4JG

Present: Councillors D R W White (Chair), F Doran (Vice-Chair), M Boylan, P Davis, R Sahota, P Thomas
Co-optee D Saunders

In Attendance: S Hardwick (Lead Lawyer: Litigation & Regulatory), H Onions (Director: Health & Wellbeing), F Mercer (Executive Director: Adult Social Care, Customer Services & Commercial) and S Yarnall (Democracy Officer (Scrutiny))

Apologies: Councillor S Handley, J Urey
Co-optee H Knight

HAC-1 Declarations of Interest

None.

HAC-2 Minutes of the Previous Meeting

RESOLVED – that the minutes of the meeting held on 25 April 2024 be confirmed and signed by the Chair.

HAC-3 Health Scrutiny Committee Terms of Reference 2024/25

The Lead Lawyer: Litigation & Regulatory presented the Committee's Terms of Reference for the municipal year 2024/25. There was a requirement in the Council's Constitution that an annual review of the terms of reference took place at the first meeting following the Council's Annual General Meeting. There were no proposed changes from the previous municipal year.

RESOLVED – that the Terms of Reference for the 2024/25 municipal year as set out in Appendix A be approved.

HAC-4 Health Scrutiny Committee Work Programme 2024/25

The Democracy Officer (Scrutiny) presented the Health Scrutiny Committee work programme to the Committee. It was an annual report delegated by Scrutiny Management Board for each scrutiny committee to review and approve their work programme for the municipal year. A two year work



programme was implemented in the preceding year to allow for in-depth work to be completed and the programme presented to Members at the time of the meeting marked the halfway point of the two year programme. Members were provided an opportunity to comment on the proposed work programme and asked if items were fixed or if there would be opportunities for items to be added onto the work programme throughout the year.

The Democracy Officer (Scrutiny) advised that items were not fixed, and new items could be added following consultation with the Chair and Senior Officers.

RESOLVED – that the Health Scrutiny work programme for the 2024/25 municipal year as outlined at Appendix A be agreed.

HAC-5 Update from the JHOSC

The Telford & Wrekin Co-Chair of the Joint Health and Overview Scrutiny Committee (JHOSC) provided the Committee with an update on the work recently completed by the JHOSC. The Committee held an extraordinary meeting in August 2024 that was attended by Senior Officers of the Shrewsbury and Telford Hospital Trust (SaTH) and the Integrated Care Board (ICB) following the publication of the CQC report of hospital performance in May 2024. The Co-Chair informed Members that the main focus for JHOSC was to review Urgent and Emergency Care provision across Shropshire and Telford and Wrekin. At the time of the meeting, the JHOSC had met with the West Midlands Ambulance Service to discuss winter preparedness, and the work planned for the forthcoming winter period. Once that piece of work had concluded, the JHOSC would report back to the Health Scrutiny Committee to provide an update of the work conducted and the outcomes achieved. The work programme for the JHOSC would also be reviewed in the near future and would look to include items such as Phlebotomy and Mental Health provision for the remaining municipal year.

Members discussed the current pressures on the ambulance service and reported that during the informal workshop there had been a total of 120 ambulances outside hospitals in the area with the longest wait time averaging 58 hours. The Co-Chair of the JHOSC agreed to come back to the Committee with a further update.

HAC-6 Update from the Health & Wellbeing Board

The Interim Director: Health & Wellbeing provided an update to the Committee on the most recent meeting of the Health & Wellbeing Board. Members were informed that a meeting of the Board had not taken place since March 2024 due to the General Election. Members were informed that the Board would



receive quarterly updates on the delivery and oversight of the Health & Wellbeing Strategy.

HAC-7 Telford & Wrekin Integrated Place Partnership (TWIPP) Update

The Interim Executive Director: Adult Social Care, Housing and Customer Services and Interim Director: Health & Wellbeing provided the Committee with an update on the Telford & Wrekin Integrated Place Partnership (TWIPP).

Members were informed that TWIPP was established in 2019 under the NHS Long Term Plan to deliver support to residents in Telford and Wrekin with a focus on place-based work to enable further integration of services. At the time of the meeting, TWIPP had recently formed a formal committee of the Shropshire, Telford & Wrekin Integrated Care Board (ICB) which played a key role in assuring the delivery of community-centred health and care integration at place and was authorised to oversee the delivery of key priorities on thematic partnership boards with a focus on reducing health inequalities, improving proactive preventing and delivering community-centred health and care services.

Officers explained that TWIPP had three main priorities for 2024 – 2026:-

- Supporting General Practices by working together to reduce and manage demand for GP services/appointments;
- Mental health services & support (all ages) focused on prevention, early intervention and specialist services; and
- Healthy ageing focused on preventing, reducing and delaying frailty.

These priorities had been informed by a number of sources such as the Joint Strategic Needs Assessment (JSNA), the NHS GP Experience Survey and the Healthwatch Telford and Wrekin GP Access Report.

Each of these priorities of TWIPP would examine how community-centred approaches would be adopted to support residents of the Borough. Members were provided with some examples of the work of the Live Well Hubs which provide direct community support and weekly exercise classes as part of the 'Moving On' service to support with fall prevention for elderly residents.

The projects shown utilised the data provided and the community support currently available in the form of volunteers and peer roles such as Health Champions. TWIPP also worked in partnership with the ICB, Telford & Wrekin CVS and the voluntary sector as a whole to provide targeted services and support. TWIPP had representation amongst the Voluntary, Community and Social Enterprise groups as part of the Chief Officers Group (COG) to provide the correct service.



Members raised a number of questions and comments:-

What does JSNA mean?

The Interim Director: Health & Wellbeing explained that it stood for the Joint Strategic Needs Assessment.

What was the difference between the survey on GP access by the NHS and the one recently completed by Healthwatch?

The Executive Director: Adult Social Care, Housing and Customer Services explained that the information from both surveys were similar, but the Healthwatch survey focussed on local issues and looked at the practices in the Borough in more depth.

What autonomy does TWIPP have outside of the ICB and could it take recommendations to them on services needed?

TWIPP had recently become more involved with the ICB and presented recommendations on services at a place-based level.

What were the views of residents on Primary Care and GP access?

The Interim Director: Health and Wellbeing explained that there had been reports that residents did receive good quality of care, but the main issues faced was getting past the 'front-door'. The ICB had assured them that in line with the GP Recovery Access Plan that they would be working to support this.

Did the Council and TWIPP promote the work of pharmacies?

The Council and TWIPP have a current comms plan in place which looks to promote the work of pharmacies and the support that they offer residents. The Interim Director: Health & Wellbeing advised that comments from the Committee would be fed back to the Communications Team to inform the current comms plan.

What were the age priorities for TWIPP regarding mental health?

The Executive Director: Adult Social Care, Housing and Customer Services explained that the focus was on all ages, but recent data indicated that there had been an increase in support for young people. Members were also advised that TWIPP would look at community support such as the Living Well Hubs to support with this.



Members commented on the benefits of the Living Well Hubs and the Warm Hubs and asked if there were plans to expand further across the Borough.

The Executive Director: Adult Social Care, Housing and Customer Services explained that the data had shown that the current services provided did support the community and highlighted that there had been correlating data between older residents and loneliness. In terms of expansion, Members were informed that the Council would work with the community to explore alternative ways of supporting residents.

How could elected Members become more involved with supporting the work of TWIPP and setting up community initiatives like the Living Well Hubs?

The Interim Executive Director: Adult Social Care, Housing and Customer Services advised that elected Members would be able to use their Pride Fund allocation to support with community initiatives in their respective ward areas.

Members thanked Officers for their informative presentation.

HAC-8 Chair's Update

None.

The meeting ended at 3.32 pm

Chairman:

Date: Thursday 12 December 2024

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Issue / Topic	Brief Description	Directorate	Council Values/Priorities	Format	Meeting Comments
10 October 2024 – Committee Meeting					
Terms of Reference	For the Committee to agree the Terms of Reference for 2024/25.	Policy & Governance	A community-focussed, innovative council providing efficient, effective and quality services.	Committee Agenda Item	Constitutional Function.
	Outcomes: Members agreed the terms of reference for the 2024/25 municipal year.				
Work Programme	For the Committee to agree the proposed work programme for 2024/25.	Policy & Governance	A community-focussed, innovative council providing efficient, effective and quality services.	Committee Agenda Item	Draft work programme delegated to each scrutiny committee by SMB on 3 September 2024.
	Outcomes: Members agreed the updated work programme for the 2024/25 municipal year.				
Telford & Wrekin Integrated Place Partnership (TWIPP)	For the Committee to receive an update on the Telford & Wrekin Integrated Place Partnership	Adult Social Care	A community-focussed, innovative council providing efficient, effective and quality services. Every child, young person and adult lives well in their community	Committee Agenda Item	New suggestion received for 2024/25 work programme.
	Outcomes: Members received an update on the work of the Telford & Wrekin Integrated Place Partnership in their role in assuring delivery of community-centred health and care integration.				



Issue / Topic	Brief Description	Directorate	Council Values/Priorities	Format	Meeting Comments
12 December 2024 – Committee Meeting					
Hospital Discharge and Intermediate Care	For the Committee to receive an update on hospital discharge rates and intermediate care provision.	Adult Social Care	Every child, young person and adult lives well in their community	Committee Agenda Item	New suggestion received for 2024/25 work programme.
	Outcomes:				
Mental Health Page 10	For the Committee to review the current provisions for mental health support across the Borough for children, young people and adults.	Adult Social Care Public Health	Every child, young person and adult lives well in their community	Task and Finish Group	Scene setting item with a view to formulating a task and finish group. New suggestion received for 2024/25 work programme.
	Outcomes:				



Issue / Topic	Brief Description	Directorate	Council Values/Priorities	Format	Meeting Comments
6 March 2025 – Committee Meeting					
Review of actions following CQC inspection of Adult Social Care	For the Committee to receive an update on the outcome of the recent CQC inspection and next steps.	Adult Social Care	Every child, young person and adult lives well in their community	Committee Agenda Item	New suggestion received for 2024/25 work programme.
Outcomes:					
Primary Care Access	For the Committee to receive an update on Primary Care access following the Healthwatch GP Survey Report.	Public Health	Every child, young person and adult lives well in their community	Committee Agenda Item	New suggestion received for 2024/25 work programme.
Outcomes:					

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Issue / Topic	Brief Description	Directorate	Council Values/Priorities	Format	Meeting Comments
1 May 2025 – Committee Meeting					
To be determined.					
	Outcomes:				



Issue / Topic	Brief Description	Directorate	Council Values/Priorities	Format	Meeting Comments
To be scheduled					
Dentistry	For the Committee to receive an update on dental services and access.	Public Health	Every child, young person and adult lives well in their community	Committee Agenda Item	New suggestion received for 2024/25 work programme.
Outcomes:					



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